## Introduction

This document is a current (as-is) state process map for Manufacturing Quality and Licensing Audit Process. This page outlines the structure of the process map and a provides some guidance on how to read the map.

## **Structure of Process Maps**

The process map has been separated into the major components of the process including:

- Organising the audit
- Conducting the audit
- Reviewing the audit
- Dispute resolution.

## How to read these process maps?

Each process map:

- consists of two swimlanes representing external and internal processes.
  - the external swimlane captures stakeholder inputs or processes,
  - the internal swimlane represents APVMA's internal inputs or processes,
- has a start, next step (GOTO) and / or end,
- consists of a number of process steps and can include decision points, subprocess, automated steps, comments / call outs or documents,
- has components on separate pages where distinct stages of the application are detailed.

An example map and legend is provided below









