# Agvet chemical voluntary recall



## **DEMAND® 100CS Insecticide**

APVMA registration number: 87293

APVMA approved label number: 118050

Batch number: EUA2K2770

Sold by pest control retailers nationally between 01/10/2024 to 29/01/2025

On 29/01/2025, Syngenta Australia Pty Ltd (ACN 002 933 717) initiated a voluntary recall under section 106 of the Agricultural and Veterinary Chemicals Code scheduled to the Agricultural and Veterinary Chemicals Code Act 1994 (Cth) in relation to the chemical product described above.

## Reason for voluntary recall:

The presence of crystals has been discovered in 1 L packs of DEMAND® 100CS Insecticide (batch number EUA2K2770) which may cause blockages in application equipment. No other batches are affected.

#### Hazard:

The sediment formed by the crystals may affect the expected performance of DEMAND® 100CS Insecticide (batch number EUA2K2770) and may lead to blockages in application equipment reducing the effectiveness of the product.

### What to do:

DO NOT use DEMAND® 100CS Insecticide from batch number EUA2K2770. Return unopened or partially used containers of DEMAND® 100CS Insecticide from the recalled batch to the retail outlet, from where the product was purchased, for a full refund.

#### For further information

Please direct all calls and any queries concerning this voluntary recall to Syngenta Customer Service.

Call: 1800 022 035